

## Hoosier Hills Credit Union Social Media Terms & Conditions

Online social communities have become an important way to communicate, inform, and engage with one another. At Hoosier Hills Credit Union, we intend to participate in social media in a positive, responsible, and respectful manner. We ask the same of everyone using our online communities:

- **Be kind and respectful** of others in your comments. Even if you disagree with a comment or have a complaint, be respectful.
- **Be truthful.** Do not post false or fraudulent information. Do not post copyrighted or trademarked material without permission to do so. Post only in your own name.
- **Remember that social media networks are public** and anything you post can be viewed by others.
- **Protect your personal information.** Do not post personal, confidential or sensitive information such as Social Security number, account number, passwords, PINS or other non-public personal information.
- **Do not post personal information about others** that hasn't already been made publicly available by them.
- Your posts are subject to our Privacy Notice and security policies and procedures.
- **To file a formal dispute or complaint,** please contact our Call Center at 800.865.2612 or visit our website at hoosierhills.com to send a secure email message.

The opinions expressed by community participants, including Hoosier Hills Credit Union employees, do not necessarily reflect the opinions of Hoosier Hills Credit Union, nor do they represent an official position of HHCU.

We may occasionally link to third-party sites or share content from third-party sites. This does not reflect an official endorsement of the individual, website or organization.

We reserve the right to remove any content that does not meet these guidelines. We also reserve the right to remove any content that, at our sole discretion, we consider objectionable. We may suspend or block users who do not follow these community guidelines. We may also report violators to the relevant authorities if we deem that to be appropriate.